

## Product Warranty

**Tidy Turf warrants any Synthetic Grass installed for a 6 year period from date of Installation.**

*The Product Warranty covers that the grass will not significantly fade and the grass will not suffer any significant or unusual breakdown of pile height due to the ultra violet degradation.*

### Manufacturer Warranty Conditions:

- Any warranty claim must firstly be acknowledged in writing by Tidy Turf and an Inspection arranged by Manager/Director to view Damaged Grass.
- Failure of customer to adhere to general maintenance of Installed Grass may waiver Manufacturer Warranty.
- The Grass is being used for the purpose that it was installed. This warranty does not cover pile crush or damage from furniture.
- The Grass is not wilfully or maliciously damaged.
- The Warranty does not cover damage by Natural Disasters.
- The Warranty does not cover damage from Any burning or synging.

## Installation Warranty

**Tidy Turf offers a 12 months Installation Warranty from the date of Installation.**

*The Installation Warranty covers any lifting of grass around edges, or joins opening.*

### Installation Warranty Conditions

- Any warranty claims must be acknowledged in writing by Tidy Turf and an Inspection arranged by a Tidy Turf team member to view damaged grass.
- Failure of customer to adhere to general maintenance of Installed Grass made waiver Manufacturer Warranty.
- The Grass is being used for the purpose that it was installed. This warranty does not cover pile crush or damage from Furniture.
- The Grass is not wilfully or maliciously damaged.
- The Warranty does not cover damage by Natural Disasters.
- The Warranty does not cover damage from any burning or synging.
- No Warranty is given against the regrowth of weeds or Nut Grass.
- The Warranty does not cover from any damage caused from Dogs.

**Synthetic Grass is easy to maintain, however it is not Maintenance Free.**

**To get the Best out of your Synthetic Grass see below cleaning guide:**

- Keep Surface Clean - using a hose, broom, blower and sometimes vacuum.
- Keep Heavy Vehicles off it - this will affect the base integrity and can twist and burn grass.
- Contact Tidy Turf if any repairs are needed - Better to fix early if not damage might grow and increase the cost to rectify.
- Keep away from Fire Pits and Flames.
- If something is spilt or dropped try and clean up immediately - A household Detergent can be used.
- Keep Chlorine or Harsh Chemicals off grass. These will burn and singe the Grass.
- Keep Chewing Gum away from Surface. If dropped try to clean up immediately using dry cleaning fluid or freezing.
- Animal Waste can be neutralised with mixture of white distilled vinegar and equal parts water - A household detergent can be used to assist if any smells occur.

## Installation Process

### 1 – Preparation of Area

- Existing Grass, Soil and any Landscaping is removed from area, any sprinklers are capped off.
- The Synthetic Grass does not need to be watered.
- This is removed manually with shovels or by using machinery such as a Turf Cutter or Dingo Style Machine.
- Area is Dug out to 70mm - 100mm below edge.
- Existing ground is then checked that no weeds or grass are visible.

### 2 – Edging

- It is important to have a constant edge area the Installation Area. If adequate edging is not in place the compacted crusher dust will move and escape. This will affect the quality of the Installation.
- Edging can include an arrange of things such as: pavers, concrete, timber or metal edges.

### 3 – Crusher Dust

- Crusher Dust is used as the Base of every installation. 70mm of Crusher Dust is added to the area.
- This is watered down and compacted. It is done in 2 levels to make sure you get best base possible. Base needs to be levelled without any depressions.
- A Wacker Packer or Plate Compactor is used to compact the Crusher Dust to a Hard Flat Base. Road Base is used when back fill is required to get the base to the required level.
- To assist with drainage a gentle slope is added to the Base which angles water towards a drainage area. eg garden, storm water.

### 4 – Grassing

- Area gets measured and spray painted onto prepared base. Taking into care the width of the grass selected.
- Grass is Rolled out and cut to length.
- Additional Pieces are added until area is covered in grass.
- Pieces are then joined together using Synthetic Grass Adhesive Tape and Pinned.
- The outer areas are then trimmed using a very sharp quality blade and secured to the hardened base using either large nails or U-pins.

### 5 – Clean Up

- Once Synthetic Grass has been joined, trimmed and secured it receives a Power Broom which stands up the Grass Blades. In some instance's Dry River Sand will be added to Grass to emphasize look and feel.
- Area is then cleaned of offcuts, grass trimmings and any rubbish.

**6 – SIT BACK AND ENJOY YOUR NEW TIDY TURF!**